



2006 Tropical Series Export Limited Warranty

WARRANTY COVERAGE FOR UNITS OUTSIDE THE U.S. AND CANADA:

- 5 Five Years on Spa Shell Structure:** The spa shell structure is warranted against water loss due to defects in materials or workmanship for five (5) years from the original date of delivery.
- 3 Three Years on Spa Shell Surface:** The acrylic spa shell is warranted against cracking, blistering or delaminating due to defects in materials or workmanship for three (3) years from the original date of delivery. Surface checking is not included.
- 2 Two Years on Spa Plumbing:** Spa fittings and plumbing are warranted against leaks due to defects in materials or workmanship for two (2) years from the original date of delivery. In-field labor is covered for a period of one (1) year. No labor coverage on internal jet parts replacement, cleaning or adjusting.
- 2 Two Years on Standard Spa Equipment – Electronic Spa Control Systems, Jet Pump(s), Circulation Pump and Heater:** The spa equipment systems are warranted against failure due to defects in materials or workmanship for two (2) years from the date of delivery. In-field labor is covered for a period of one (1) year. Fuses, bulbs, seals and pressure switches are not covered.
- 1 One Year on Ozone Generator:** The ozone generator is warranted against failure due to defects in materials or workmanship for one (1) year from the original date of delivery.
- 1 One Year on Blower:** The blower is warranted against failure due to defects in materials or workmanship for one (1) year from the original date of delivery.
- 1 One Year on Audio System Components:** The factory installed audio components are warranted against failure due to defects in materials or workmanship for one (1) year from the original date of delivery. These items carry an “In-Store Warranty”. These items need to be returned to the Authorized Dealer or L.A. Spas for repair or replacement. There are no field labor service reimbursements on these items.
- 1 One Year on ThermoGuard and Redwood Spa Cabinet:** The ThermoGuard and Redwood spa cabinet is warranted to be free of defects in materials or workmanship for one (1) year from the original date of delivery. Normal wear or appearance is not included. This warranty does not include damage caused in shipment, variations in color, wear or appearance, as all wood reacts differently to environmental conditions.

Ninety Days on Filter Cartridges: Filter covers, filter cartridges are subject to water chemistry variation and are warranted for ninety (90) days from the original date of delivery.

Spa Covers and Accessories: The spa cover and cover accessories are warranted by the cover or accessory manufacturer and are specifically excluded. Please see the respective product manufacturer’s warranty for details.

WARRANTY PERFORMANCE:

1. L.A. Spas (at its sole option) or an Independent Authorized Dealer or Service Representative will repair or replace any spa or component found defective under the terms of this warranty. A trip charge may be assessed by the Authorized Dealer or Service Representative. Normal repair costs will be covered in areas where there is an L.A. Spas Authorized Dealer within fifty (50) kilometers of the original installation site. Beyond 50 kilometers, reasonable travel costs may be charged to the spa owner.
2. Warranty coverage is extended to the original owner from the date of delivery. Spas purchased from anyone other than an L.A. Spas Authorized Dealer are specifically excluded from any warranty coverage.
3. This warranty does not cover cleaning or adjusting jets or for customer error in following correct procedures.
4. L.A. Spas reserves the right to substitute a spa or component of equivalent value, either new or factory reconditioned and any such repair or replacement shall assume as its warranty only the remaining portion of the warranty on the original product.
5. Spa surface repairs will be made, by an Independent Authorized Dealer or Service Representative or by L.A. Spas at its sole option, to allow the spa to function satisfactorily.
6. L.A. Spas is not liable for any costs associated with in-ground, in-deck, or in-home installations or removal. Costs associated with installations other than standard residential portable spa use will be the sole responsibility of the spa owner. The spa owner is responsible for any freight and/or delivery and set up charges for a replacement spa.

General Disclaimers:

1. Except as expressed herein, there shall be no other warranty or obligation, expressed or implied, oral or statutory. L.A. Spas, its agents, or employees shall in no event be liable for injury to any person, or for any claim for damage, however arising.
2. L.A. Spas shall not be liable for any incidental or consequential damages for breach of any express or implied warranty, breach of contract, negligence, strict liability, or any other legal theory related to this product. All consequential expenses including loss of use, damages, or contingent liabilities arising out of any alleged deficiencies of the spa are specifically excluded from this warranty.
3. This warranty is the sole and exclusive remedy for defects in materials and workmanship. All implied warranties of fitness and merchantability are hereby expressly excluded. There are no warranties that extend beyond the description on the face hereof. Coverage is further limited to spas installed for residential use only.

Spa Warranty Coverage Will Be Void Under The Following Conditions:

1. If the spa has been subjected to any alterations, misuses, abuses, or if any repairs are attempted by anyone other than an authorized service technician.
2. If the spa surface or equipment has been damaged or discolored as a result of improper water chemistry maintenance, including sanitizers such as trichlor type chlorine, calcium hypochlorite, sodium hypochlorite, and any other chemicals or a chemical dispenser that may rest on the spa surface. Some household cleaners can damage the spa shell or equipment and will void this warranty completely. Use only products that are recommended for spas.
3. If damage to the spa has resulted from an act of God, moving of the spa, improper installation, unstable power conditions, customer negligence, customer abuse, weather and sunlight damage or damage caused in shipment.

Your Rights:

This warranty gives you specific legal rights and you may also have other rights that vary from country to country. To obtain warranty service: Notify your L.A. Spas Authorized Dealer within 15 days of the problem. In the absence of a dealer, notify L.A. Spas by mail 1311 Blue Gum Street, Anaheim, CA 92806-9930. You may also contact L.A. Spas through our website at www.laspas.com.